

Wirksworth Swimming Pool

☎ 01629 825704 | ✉ info@wirksworthswimmingpool.co.uk
🌐 www.wirksworthswimmingpool.co.uk



Mr Paul Styles

June 2017

Dear Paul

I am writing on behalf of the Trustees and staff of Wirksworth Swimming Pool to thank you for all the work you have done at our pool in recent months.

As you know, when we first contacted you, we were in a very poor situation, having just been told that the pool would have to be closed due to the corrosion of major pipework which ran under the pool and had been installed when the pool was built, 35 years ago. As a charity, we could ill-afford for the pool to be closed and we were in serious need of advice and urgent help.

I have to say that from the moment we met you, I felt confidence in your knowledge and skill to sort out the problems we faced. You were quickly able to analyse the problems, develop a strategy for us and then send us a quote and timescale. We were pleased to be able to give you the go ahead and the work started on time.

Throughout the work, we have been very impressed with the way your team has worked, being reliable and efficient workers throughout. You have given us continuing advice and so we have been able to take decisions about variations to the original plan as we have gone along. Our pool re-opened on time and we are absolutely delighted with all the new equipment you have installed. Our customers have all returned and we are working to get our business back on track.

For a charitable company such as ours, this could have been a critical incident, putting the whole business at risk. You and your team have provided an excellent service and our business is now secure. We would all like to express our thanks to you and your team for all your work and assure you that you will always be our first port of call should we need further work in the future.

Yours sincerely

David Baker
Chair of Trustees

Wirksworth Swimming Pool | Registered at: Hannage Way, Off Water Lane, Wirksworth, Derbyshire, DE4 4JG
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